




NEED HELP GETTING STARTED?

Follow these steps to shop our online store:



1 Go to clinic website.

- Click our “Online Pharmacy” link.


2 Register or login to purchase prescription items, schedule future orders, or use a promotion code. *You may not need to login to purchase non-prescription items. If using guest checkout, you'll need to verify your email address at checkout.*

- To register, click on  near the top of the page.
- Here you'll enter a login, password, your name, and your email address.
- After submitting this information, close the window and go to your email and click the “Registration Confirmation” email link.
- Login with your login and password, and enter your contact and pet information. Check the terms and condition box, and click “Register”.

3 Find your item(s)

- Click  to browse through items by category, **or**
- Type the item name into the search field at the top of the page.
- Found what you're looking for? Click  to add to your cart.
- Choose your pet in the patient's name drop-down menu or enter your pet by clicking “Add New Pet”. Then, click Submit.
- Enter a quantity. (Note the size of the item; some medications are available in single doses or by the pill/capsule options.)
- If you would like to schedule monthly deliveries of the item or receive the item at a later date, check the **YES** box and choose the dates you would like to receive the item.
- Click Submit.

4 Checkout

- Click  near the top right of the page to review your cart.
- Enter your zip code, select your shipping, and click “Checkout”.
- Enter your name and shipping information; if you are logged in, your information will automatically appear. Click Continue.
- Enter your payment information.
- Click Continue, and finally click “checkout” at the bottom right.

You'll receive an email confirming your order shortly. Once we've reviewed any items requiring approval*, your order will ship, and you'll receive a second email with tracking information for your purchase. If you have any questions, please give us a call.

*Please allow up to 48 hours (2 business days) for approval of your order.

THANKS FOR SHOPPING WITH US!

Online Support Team 844.654.6876